





Wi- Fi Connect Tutorial



Connect to an Available Wi-Fi Network in Your Unit

First, find the wireless network icon on your computer. For devices using the Windows operating system, the icon is usually located on the bottom right of your screen, on the taskbar. Look for this icon: 

For devices using the MAC operating system, the wireless symbol is located at the top right of your screen. Look for this icon: 

Once you find the icon, click on it to see the list of available wireless networks from your unit. On an older laptop running Windows XP, you might instead need to right-click the icon and select "View Available Wireless Networks". On Windows 7 and 8 and Mac OS X, all you have to do is click the Wi-Fi icon.

You may find various available networks appear on the list. Choose the network associated with your unit. There will be two networks associated with your unit.

- **The Whaler Unit Number-2G**
- **The Whaler Unit Number-5G**

For example: The Whaler 101-2G or The Whaler 101-5G

On a device using the MAC operating system, that is all you have to do. On a device using the Windows operating system, you will need to click the "connect" button.

When prompted, type in the password provided by the Front Desk during your check in. If you have forgotten your password, you may call the Operator by dialing "0" from the unit. The password is case sensitive. You need to type it in exactly as provided.

Tip: Should you use the 2G or the 5G network?

- The 5G network provides a faster network speed, but the drawback is a shorter wireless range.
- The 2G network provides a longer wireless range, but the drawback is a slower speed.

Source: spectrum.net

Remove old Wi-Fi Network

If you are trying to connect a device that had previously been setup with the old network in the unit, your old network setup will not work because of the network update.

To remove old networks from a device using the Windows operating system: Open Settings. Click on Network & Security. Click on Wi-Fi. Click the manage known networks link. Click on the network name and choose forget. (For YouTube video click [here](#))

To remove old networks from a device using the Mac operating system: Open System Preferences. Click Network, then Advanced. Select a network from the list and click the "-" icon just below the list to forget/remove it. (For YouTube video click [here](#))

You need to do this for all devices you have ever used to connect to the previous networks in the unit, prior to the upgrade. If you have any questions, feel free to contact the AOA for assistance.